

# Smartlinx 3 Residential Customer

## CUSTOMER/ CONTACT DETAILS

Surname: \_\_\_\_\_

First Name: \_\_\_\_\_

Physical Address: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Telephone Day: \_\_\_\_\_ Work: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email Address: \_\_\_\_\_

Do You: Own: ☐ Rent: ☐ Other: ☐ \_\_\_\_\_ Does your landlord agree to installation? Yes ☐ No ☐

Do you have a monitored alarm system? Yes ☐ No ☐ Is your Local Fibre Company License to install signed? Yes ☐ No ☐

Do you have a medical alert system? Yes ☐ No ☐

## BROADBAND SERVICES REQUIRED

Length of Contract: 12 month ☐ 24 month ☐ 36 month ☐

Connection Type: SL3 Fibre ☐ SL3 Wireless ☐ UFB ☐ VDSL ☐ ADSL ☐

Phone Only? Yes ☐ No ☐ Broadband Only? Yes ☐ No ☐

See Rate Card and Website for  
broadband pricing options

Data Cap: \_\_\_\_\_ Speed: \_\_\_\_\_ Monthly Plan Cost: \$ \_\_\_\_\_ Inc GST

## TELEPHONE SERVICES REQUIRED

New Telephone Number Required: Yes ☐ No ☐

Porting Your Telephone Number: Phone Supplier: \_\_\_\_\_

Account No: \_\_\_\_\_

See Rate Card and Website for  
calling rates & packages  
Porting Fee: \$25.00 per number

List the numbers to be transferred to Netstar:

1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

National Calling Pack: \_\_\_\_\_ Mobile Calling Pack: \_\_\_\_\_

EXTRA Services: Call Minder/Waiting/Display (free) Yes ☐ No ☐ Additional VOIP Number \$11.99/month ☐

## SUMMARY OF COSTS

One-Off Costs		Monthly Recurring Costs	
Installation Fee:	\$ _____	Broadband Services:	\$ _____
Router:	\$ _____	Phone Calling Packs:	\$ _____
Number Porting:	\$ _____	Extra Services:	\$ _____
Extra Services:	\$ _____		
<b>Total Payment:</b>	<b>\$ _____</b>	<b>Total Payment:</b>	<b>\$ _____</b>

### Terms and Conditions – Right of Cancellation

You have the legal right to cancel this agreement before the end of the period of 7 days of signing the contract. You can do this by emailing to sales@smartlinx3.nz and any money you have already paid will be refunded to you. You can also cancel this agreement at any other time you choose and depending on the plan chosen and length of term of contract taken, Smartlinx 3 will advise you what monies are owed by you to Smartlinx 3 or what monies will be refunded to you by Smartlinx 3 as calculated at the date of cancellation. Any hardware installed by Smartlinx 3 and not fully paid by the Customer at the time of cancellation will be recovered by Smartlinx 3 when this agreement terminates. Do not remove any installed equipment yourself to ensure that a full refund may be given unless otherwise requested by Smartlinx 3.

Smartlinx 3 Limited Full terms and conditions are available on our website <http://smartlinx3.nz/terms-and-conditions/>

I accept and agree to the terms and conditions for Smartlinx 3 Limited.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Consultant Signature: \_\_\_\_\_

Office Only: RFS: \_\_\_\_\_ Layer2 Provider: \_\_\_\_\_ Cost: \_\_\_\_\_